

City: Warsaw (PL)

This series of fact sheets only includes measures taken by the above-mentioned city authorities during the first wave of the pandemic to strengthen public health security, adapt various aspects of city life to new reality, support vulnerable populations and support the local economy. The fact sheet has been prepared based on official sources and media reporting. However, given the variegated degrees of online communication efficiency from the part of various city authorities, and the risks associated with collecting information from non-standardised online sources (including media), please note that the information in the table may not be comprehensive.

Contextual information

Territory concerned by measures

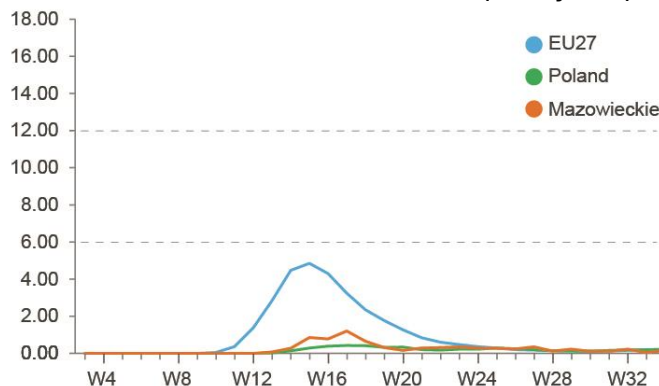
Measures described below have been taken by municipal authorities of Warsaw.

General information¹

Type of territory	City
City population (2014)	1 735 000
FUA population (2014)	3 101 000
Level of COVID-19 mortality*	Low

*COVID-19 deaths / 100 000 inhabitants shown at the corresponding former NUTS2 level (former NUTS2 Mazovian Voivodship before 2018 splitting).

COVID-19 deaths / 100 000 inhabitants (weekly data)



Policy answers at local level - Measures²

Health security	Date	Perspective ³
• Disinfection of public transport vehicles is intensified.	28-Feb	ST/ MT
• Crisis Management Team for the Capital City of Warsaw is established	2-Mar	ST/ MT
• Exempt healthcare staff for parking fees in the toll area of the city.	27-Mar	ST/ MT
• Allocation of youth hostels and school dormitories for medical staff to protect their families from the risk of infection.	---	ST
• Buses, metro trains and trams regularly cleaned and disinfected.	---	ST
• Purchase of tests for coronavirus infection for employees and residents of municipal nursing homes.	---	ST
• Allocation of funds to hospitals for additional apparatus (including 30 ICU) and personal protective equipment (from the city's crisis reserve).	---	ST
• Introducing medical tele-consultation and e-prescription (at the government's recommendation).	---	MT/ LT
• Implementing COVID-19 Drive-Through Testing.	---	MT
• New procedures for admitting patients in municipal hospitals (epidemic control prior to admission).	---	MT
• Screening and support for the healthcare sector	---	MT
Daily way of life and work	Date	Perspective ³
• Zoo and City Forest go online (daily virtual zoo services, virtual walks in nature).	25-Mar	ST/ MT
• Online cultural programme proposed by theatres, museums, and other cultural centres.	1-Apr	ST/ MT
• Competition for entrepreneurs for offering additional places in nurseries (monthly co-financing for each place in nurseries, and additional funds to adapt to the new sanitary regime).	10-Jul	ST
• Grants for individual artists, while also encouraging new forms (including online) for delivering culture.	---	ST/ MT
• Possibility to suspend public transportation card if not used.	---	ST
• Almost free advertising on LCD screens in trams for foundations, associations and those organising/conducting educational or cultural activities.	---	ST
• Public transportation: all doors open automatically at every stop.	---	ST
• Reduced maximum number of passengers in public transport vehicles.	---	ST

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| • Acceleration of implementation of a planned digital platform for education in Warsaw. | --- | MT/ LT |
| • Training courses for teachers to use Office360 and to teach remotely. | May-Aug | ST/ MT |

Support to vulnerable populations

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|---|--------|--------|
| • Amendments to grant agreements with NGOs. | 11-Mar | ST/ MT |
| • Campaign to encourage neighbours to aid seniors and other vulnerable populations. | 19-Mar | ST |
| • Limiting the number of visits in the municipal care units for elders. | 19-Mar | ST |
| • Relief in payment of rent for the lease of municipal premises by NGOs. | 23-Mar | ST/ MT |
| • Activities to help social organizations in carrying out tasks for the benefit of residents. | 31-Mar | ST/ MT |
| • Coronavirus hotline for foreigners/migrants. | 1-Apr | ST/ MT |
| • Psychological and didactic support for families by phone. | --- | ST/ MT |
| • Mobile Points to support the homeless, also by delivering food. | --- | ST |
| • Special Easter food aid package for residents and elderly people living alone. | --- | ST |
| • Online sign interpreter for people with hearing deficiencies for enabling their communication with municipal primary health care facilities. | --- | MT |
| • Advisory services available remotely for foreigners in matters related to legal assistance, integration assistance, psychological consultations etc. (filling out applications, translations etc.). | --- | MT |

Support to economic actors & recovery

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|---|--------|--------|
| • Reduction, deferment and/or rescheduling of rent payment for commercial premises rented by entrepreneurs and NGOs. | 1-Mar | ST |
| • Free legal aid extended to include self-employed persons (previously available only to homeless, poor people or people with disabilities who were unable to bear the costs of paid assistance). | 26-Mar | ST |
| • Launch of an online, tax free platform for restaurants, to connect them with clients. | 11-Apr | MT/ LT |
| • Free legal aid extended to include matters related to running a business. | 18-May | ST |
| • Using the Living Lab concept to co-create solutions for the gastronomy sector. | 27-Jul | MT |
| • Launching a call for a study to find out which areas of the economy will be most dynamic during the next two decades such that the city can best position itself in the global market. | 28-Aug | LT |
| • Reliefs in the repayment of property tax liabilities, payment of perpetual usufruct fees and tax on means of transport. | --- | ST |
| • Reliefs in the repayment of tax on means of transport. | --- | ST |
| • Reliefs in the repayment of waste tax if no waste is generated on the premises of the company during the pandemic. | --- | ST |
| • Fees reduced by 50% (in May) and by 75% (18 Jun) for tenants of gastronomic gardens. | May | ST |

* Data of news published by media / data of information published on official web page.

Policy answers at local level - Overall strategy

	Mitigating	Compensating	Circumventing	Exploit
Health security	✓		✓	
Daily way of life and work	✓	✓	✓	
Support to vulnerable populations	✓		✓	
Support to economic actors & recovery	✓	✓	✓	✓

¹ Data source: EUROSTAT (*urb_lpop1* and *urb_cpop1*), and ESPON COVID-19 database for mortality levels. Thresholds for COVID-19 mortality levels: low (0-6 deaths/100,000 inh.), moderate (6-12 deaths/100,000 inh.) and high (>12 deaths/100 000 inh.).

² Main sources used: <https://warszawa19115.pl/> <https://covidnews.euocities.eu/> <https://www.themayor.eu/> and <http://ngo.um.warszawa.pl/>

³ ST = short term, MT = medium term, LT = long term.